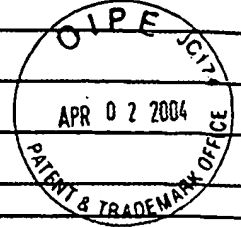


INFORMATION DISCLOSURE CITATION

Atty. Docket No.	08516.0006	Appln. No.	10/697,431
Applicant	Thomas AREND		
Filing Date	October 31, 2003	Group:	Unknown



U.S. PATENT DOCUMENTS						
Examiner Initial*	Document Number	Issue Date	Name	Class	Sub Class	Filing Date If Appropriate
PFC	5,404,503	4 Apr. 1995	HILL et al.			
PFC	5,983,364	9 Nov. 1999	BORTCOSH et al.			
PFC	6,295,525	25 Sept 2001	HART et al.			

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	Document Number	Publication Date	Country	Class	Sub Class	Translation Yes or No
PFC	WO 01/18652	15 Mar. 2001	PCT			
PFC	WO 00/68793	16 Nov. 2000	PCT			
PFC	WO 97/15009	24 Apr. 1997	PCT			

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)	
PFC	Freiling, M., "Designing an Inference Engine: From Ontology to Control", International Workshop on Artificial Intelligence For Industrial Applications, 25 May 1988, pp. 20-26
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PFC	Shutt, T.S., et al., "COPRA: Computer Operations Problem Resolution Assistant", Proceedings of the Conference on Artificial Intelligence for Applications, Orlando, 1-5 Mar. 1993, Los Alamitos, IEEE Comp. Soc. Press, Vol. Conf. 9, pp. 107-113.
PFC	U.S. Patent Appl. No. 10/697,433, filed on October 31, 2003, entitled "Identifying Solutions To Computer Problems In Main System By Service System".
PFC	U.S. Patent Appl. No. 10/697,434, filed on October 31, 2003, entitled "Identifying Solutions To Computer Problems In Main System By Service System In Distributed System Landscape".

Examiner		Date Considered	5/22/06
*Examiner:	Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.		
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